



## Notice of a public meeting of

### Economy, Place, Access and Transport Scrutiny Committee

- To:** Councillors K Taylor (Chair), Pearson (Vice-Chair),  
B Burton, J Burton, Fenton, Healey, Hook, Nelson,  
Steward and Whitcroft
- Date:** Tuesday, 27 February 2024
- Time:** 5.30 pm
- Venue:** The George Hudson Board Room - 1st Floor West  
Offices (F045)

### AGENDA

- 1. Declarations of Interest** (Pages 1 - 2)  
At this point in the meeting, Members and co-opted members are asked to declare any disclosable pecuniary interest, or other registerable interest, they might have in respect of business on this agenda, if they have not already done so in advance on the Register of Interests. The disclosure must include the nature of the interest.
- 2. Minutes** (Pages 3 - 8)  
To approve and sign the minutes of the Economy, Place, Access, and Transport Policy and Scrutiny Committee meetings held on 22 January 2024.
- 3. Public Participation**  
At this point in the meeting members of the public who have registered to speak can do so. Members of the public may speak on agenda items or on matters within the remit of the Committee.

**Please note that our registration deadlines are set as 2 working days before the meeting, in order to facilitate the management of public participation at our meetings. The deadline for registering at this meeting is 5:00pm on Friday 23 February 2024.**

To register to speak please visit [www.york.gov.uk/AttendCouncilMeetings](http://www.york.gov.uk/AttendCouncilMeetings) to fill in an online registration form. If you have any questions about the registration form or the meeting, please contact Democratic Services. Contact details can be found at the foot of this agenda.

#### Webcasting of Public Meetings

Please note that, subject to available resources, this meeting will be webcast including any registered public speakers who have given their permission. The meeting can be viewed live and on demand at [www.york.gov.uk/webcasts](http://www.york.gov.uk/webcasts).

During coronavirus, we made some changes to how we ran council meetings, including facilitating remote participation by public speakers. See our updates ([www.york.gov.uk/COVIDDemocracy](http://www.york.gov.uk/COVIDDemocracy)) for more information on meetings and decisions.

Written representations in respect of items on this agenda should be submitted to Democratic Services by 5.00pm on Friday 23 February 2024.

**4. 2023/24 Finance and Performance Monitor 3** (Pages 9 - 32)

This report sets out the projected 2023/24 financial position and the performance position for the period covering 1 April 2023 to 31 December 2023. This is the third report of the financial year and assesses performance against budgets, including progress in delivering the Council's savings programme.

**5. York's Waterworks - a health check** (Pages 33 - 44)

Members of scrutiny have requested a report to consider the management of two key aspects of our cities 'waterworks':

- Report on the cleanliness of York's rivers/becks, sewage management and the management/support of biodiversity around them;

- Report on the state of York's drainage infrastructure; covering capacity to meet demand in urban and rural areas, insight into recent and forthcoming investment into repairs/upgrades and the scale of the challenge faced.

**6. Task and Finish Group Review into Dial & Ride services** (Pages 45 - 52)

This report presents information in support of a proposed Task and Finish scrutiny review into Dial & Ride-type Community Transport provision, and asks Members to consider and endorse the proposed remit, objectives, and timeframe for the review's completion.

**7. Work Plan** (Pages 53 - 56)

Members are asked to consider the Committee's work plan for the 2023/24 municipal year.

**8. Urgent Business**

Any other business which the Chair considers urgent under the Local Government Act 1972.

Democratic Services officer:

Name:

Robert Flintoft

Contact details:

- Telephone – (01904) 555704

- Email – [Robert.flintoft@york.gov.uk](mailto:Robert.flintoft@york.gov.uk)

For more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports and
- For receiving reports in other formats

Contact details are set out above.

**This information can be provided in your own language.**

**我們也用您們的語言提供這個信息 (Cantonese)**

**এই তথ্য আপনার নিজের ভাষায় দেয়া যেতে পারে। (Bengali)**

**Ta informacja może być dostarczona w twoim  
własnym języku. (Polish)**

**Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)**

**یہ معلومات آپ کی اپنی زبان (بولی) میں بھی مہیا کی جاسکتی ہیں۔ (Urdu)**

** (01904) 551550**

**Declarations of Interest – guidance for Members**

- (1) Members must consider their interests, and act according to the following:

<b>Type of Interest</b>	<b>You must</b>
Disclosable Pecuniary Interests	Disclose the interest, not participate in the discussion or vote, and leave the meeting <u>unless</u> you have a dispensation.
Other Registrable Interests (Directly Related) <b>OR</b> Non-Registrable Interests (Directly Related)	Disclose the interest; speak on the item <u>only if</u> the public are also allowed to speak, but otherwise not participate in the discussion or vote, and leave the meeting <u>unless</u> you have a dispensation.
Other Registrable Interests (Affects) <b>OR</b> Non-Registrable Interests (Affects)	Disclose the interest; remain in the meeting, participate and vote <u>unless</u> the matter affects the financial interest or well-being: (a) to a greater extent than it affects the financial interest or well-being of a majority of inhabitants of the affected ward; and (b) a reasonable member of the public knowing all the facts would believe that it would affect your view of the wider public interest. In which case, speak on the item <u>only if</u> the public are also allowed to speak, but otherwise do not participate in the discussion or vote, and leave the meeting <u>unless</u> you have a dispensation.

- (2) Disclosable pecuniary interests relate to the Member concerned or their spouse/partner.
- (3) Members in arrears of Council Tax by more than two months must not vote in decisions on, or which might affect, budget calculations, and must disclose at the meeting that this restriction applies to them. A failure to comply with these requirements is a criminal offence under section 106 of the Local Government Finance Act 1992.

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City of York Council

Committee Minutes

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Meeting	Economy, Place, Access and Transport Scrutiny Committee
Date	22 January 2024
Present	Councillors K Taylor (Chair), Pearson (Vice-Chair), B Burton, J Burton, Fenton, Healey, Hook, Nelson, Steward and Whitcroft
Officers in Attendance	Kathryn Daly - Head of City Development Andrew Laslett - Strategic Services Manager

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### **16. Declarations of Interest (17:30)**

Members were asked to declare, at this point in the meeting, any personal interests not included on the Register of Interests or any prejudicial or disclosable pecuniary interest that they might have in respect of the business on the agenda. None were declared.

### **17. Minutes (17:31)**

Resolved: The Committee agreed the minutes of the 24 October 2023 and 28 November 2023 meetings be signed as a correct record.

### **18. Public Participation (17:31)**

It was reported that there had been no registrations to speak under the Councils Public Participation Scheme.

### **19. Make It York Performance Report (17:32)**

The Committee were joined by Sarah Loftus Managing Director of Make it York (MIY) and Tony Spinks Accountant (MIY).

Sarah Loftus outlined a positive report of MIY's current work. She confirmed that visitor numbers were high, that MIY was having a strong outreach on social media, and that member retention was also high. She also outlined improvements with the Christmas market and MIY's relationship with the Shambles market traders who had won a Travellers Choice Award for 2023.

The Committee discussed the work of MIY in and around York and enquired about whether MIY promote organisations and events outside of the city centre. Sarah Loftus confirmed that about 20% of MIY's membership were based outside of the city centre and are promoted by the organisation, she also confirmed that new member organisations were welcome.

Visitor numbers for 2023 were discussed as well as around promoting York as a city for visitors and residents. Visitor numbers were noted as having been promising in 2023 but that financial challenges and particularly bad weather in the summer had affected events in the city. It was noted that these were factors that likely contributed to the drop in York Pass' purchased compared to the high point of 2022, where the end to Covid-19 restrictions had seen a rise in visitors to the city.

Members discussed accommodation in York including the challenges associated with the rise in Airbnb style accommodation. Sarah Loftus noted that MIY supported regulation in the sector to ensure the right sort of quality accommodation in the city. Members also enquired as to whether MIY had close conversations with hotel chains about creating more accessible rooms in the city. Sarah Loftus noted that this was something MIY would support but that it was likely a question directly for those chains and noted that MIY and the Council could explore whether any form of funding would be available for smaller accommodation providers.

The Committee noted the improvements to the Christmas market in 2023. It was noted that there had been over 200 applications for stalls at the market and Members enquired how these were determined. Sarah Loftus confirmed that MIY had a criteria it could share with the Committee, which included criteria such as being a Yorkshire business selling Yorkshire made products. Members discussed the rise in the number of York stores which also had a stall at the market. It was confirmed that stores saw it as an opportunity to get a bigger footprint in the city at Christmas, Sarah Loftus noted that it was about maintaining a balance on the market.

Members enquired as to whether MIY were confident it would reach its target level of profit in its 3 year budget plan. The Committee were informed that MIY were confident of this, asked if there were any other challenges than those noted earlier such as bad weather, Sarah Loftus noted that the cost of road closure licenses had risen, interruptions in the train network and an increased amount of health and safety policy to abide by were challenges to the events industry. Finally, Members also welcomed the improved relationship between MIY and the Shambles market traders. Members enquired as to why two shared prosperity funds bids had not been successful, in relation to the market, officers confirmed that they



would need to review this and would update the Committee regarding the bids.

Resolved:

- i. The Committee asked that the Executive Member for Economy & Transport to work with MIY to promote that York remained 'open for business' on flood days;
- ii. The Committee asked that the Executive Member for Economy & Transport to work with MIY and hotel chains in the city encourage business' to increase the number of accessible accommodation;
- iii. To request that officers explore what barriers hotels and hospitality have in York at providing accessible accommodation and report back to the committee.

Reason: To promote York as a city.

## **20. GLL Annual Performance Report 2022-23 (18:10)**

The Committee were joined by Paul Bickle Partnership Manager Greenwich Leisure Limited (GLL) and Tim Bestford Head of Service (North)(GLL).

Paul Bickle outlined to the Committee that GLL had invested a lot into its centres and had seen a 5% increase in patronage in 2023. He confirmed that GLL were exploring funding from Sport England to install solar panels on their facilities roofs. Finally, he noted that the community stadium had done well during the Women's Rugby World Cup and that they had more big events coming up at the stadium.

The Committee welcomed the report and the update on the work being undertaken by GLL. They did however believe that both GLL and the Council could do more to promote the work GLL are undertaking in the city. Therefore, Members requested that GLL press releases be shared with Councillors so that they could be promoted throughout the city.

Members enquired about the Sports Foundation GLL operate. Paul Bickle noted that the foundation aimed to remove barriers for young talented athletes to access things such as training facilities and afford travel. The Committee commended the work of the foundation and enquired as to whether a similar foundation was possible to support access to sports for children from disadvantaged backgrounds. Paul Bickle confirmed that GLL

also work with sporting academies such as York City Football Club and York Knights and could explore whether the foundation could expand.

Members were informed that the Stadium Management Company was separate to both York City Football Club and York Knights. It was confirmed that this separation from YCFC had been the objective of setting up the management company and that relationships with tenants of the stadium was positive. It was noted that GLL were currently at capacity at the stadium and were expanding their team to support tenants of the stadium. The Committee enquired as to whether there was an ongoing cost to the Council in running the stadium. Officers confirmed the Council paid GLL an annual sum to manage the stadium but that there were close to breaking even on cost. Members also enquired about travel to and from the stadium both on match days and none match days. Paul Bickle confirmed that GLL were working with First bus on travel data and were happy to engage with the York Transport Plan.

Resolved:

- i. That the Committee requested that GLL's Sports Development Plan be shared with the Committee;
- ii. That the Committee requested that GLL explore expanding its Sports Foundation work to support access to sport for children from disadvantaged backgrounds;
- iii. The Committee asked that all Councillors be added to GLL press releases to help promote and raise awareness of GLL's work;
- iv. To request that officers ensure GLL are included in the consultation on the York Transport Plan as a travel generator.

Reason: To keep the committee updated on the performance of the GLL contract, to promote sustainable travel, and to increase access to sport in the city.

## **21. MCA Economic Framework (19:00)**

The Committee were joined by Andrew Leeming from the Mayoral Combined Authority (MCA) and the Executive Member for Economy and Transport.

The Chair Cllr Taylor informed the Committee he would need to leave the meeting at 19:00. Cllr Pearson chaired the meeting from this point and Cllr Steward was elected vice chair.

Officers introduced the report noting that this was the draft Economic Framework for York & North Yorkshire Mayoral Combined Authority as set out by the joint devolution committee. The Committee enquired as to whether the Mayor would be required to follow the Economic Framework, it was noted that the framework was a sign of ambition and it would involve cooperation between the Mayor and the two authorities to move forward. It is likely that the Mayor will wish to develop their own Economic Strategy once in post, the purpose of the framework is to try and inform and influence the content of that work in due course. Officers confirmed that York would maintain its own economic strategy. Officers also confirmed that they had communicated with other combined authorities and would seek to use the power the combined authority had to improve the economic position for York and North Yorkshire.

Members enquired whether the difference between York and North Yorkshire's economy and geography would create challenges for any economic strategy. Officers noted that as economic activity didn't stop at Council boundaries, it would be about supporting the economy across the region. The Executive Member noted that there was actually a fair bit in common with both authority areas such as affordable housing challenges, and that improvement in areas such as transport and internet access would be boosts for York and North Yorkshire.

Resolved:

- i. The Committee noted the York & North Yorkshire Economic Framework for the Mayoral Combined Authority.

Reason: To keep the committee updated on this key draft document for York and North Yorkshire and ensure that it reflects City of York priorities.

## **22. Work Plan (19:30)**

The Committee discussed the prospect of pursuing a number of task and finish group topics from full fibre broadband installation to community transport services. Members agreed to bring back an outlined proposal for the task and finish groups and agreed to begin work on an outline for community transport services.

Resolved:

- i. Noted the Committee work plan.
- ii. Agreed to bring back to the Committee task and finish group proposals.

Reason: To ensure the Committee maintains a programme of work.

Cllr Taylor, Chair

[The meeting started at 5.31 pm and finished at 7.54 pm].



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**Economy, Place, Access and Transport  
Scrutiny Committee**

**27/02/2024**

Report of Patrick Looker (Head of Service Finance)

**2023/24 Finance and Performance Monitor 3**

**Summary**

1. This report sets out the projected 2023/24 financial position and the performance position for the period covering 1 April 2023 to 31 December 2023. This is the third report of the financial year and assesses performance against budgets, including progress in delivering the Council's savings programme.
2. The previous monitor report outlined the Council's serious financial position with a forecast overspend for 2023/24 of c£11m gross, mitigated down to £941k. There has been a small improvement for Monitor 3, with a forecast overspend, after mitigation, of £842k. However, the underlying gross overspend remains at c£11m.
3. This is still a significant overspend that is of serious concern and it remains very clear that the Council cannot afford to keep spending at this level. The general reserve is £6.9m and, whilst we have other earmarked reserves that we could call on if required, continued spending at this level would quickly see the Council exhaust its reserves.
4. Given the scale of the forecast overspend, a series of actions was agreed previously to bring spending down to an affordable level, both within the current financial year and over the next 4 years, to safeguard the Council's financial resilience and stability.

## **Background**

### **Financial Summary and Mitigation Strategy**

5. The latest forecast is that there will be an overspend of £11m. This is despite action being taken by managers across the Council to try and reduce expenditure. If the Council continues to spend at the current level, and no action is taken, then we will continue to overspend and will exhaust our reserves and any other available funding. The current level of expenditure is unaffordable and therefore we must take immediate action to reduce expenditure. If we do not start to see an improvement in the forecast, there will need to be further measures implemented to ensure that the required impact is seen by the end of the financial year.
6. As outlined in reports to Executive throughout the previous financial year, we have continued to see recurring overspends across both Adult and Children's Social Care. However, the underspends and mitigations that have allowed us to balance the budget at year end have generally been one off. Whilst the use of reserves to fund an overspend is appropriate as a one-off measure, it does not remove the need to identify ongoing savings to ensure the overall position is balanced. The budget report considered by Executive in February 2023 also included an assessment of risks associated with the budget, which included the need to secure further savings and effectively manage cost pressures.
7. Members will be aware that the financial position of local government is a national challenge and that the pressures being seen across both Adult and Children's Social Care are not something that is unique to York. Many Councils are experiencing significant financial pressures and struggling to balance their budgets now, so it is vital that we take immediate action to reduce our expenditure down to a sustainable level both within the current financial year and over the medium term. Taking decisive action now will safeguard the Council's financial resilience and stability and prevent York being in a position where it is unable to balance its budget in future years. This means that, in addition to the actions proposed in this report, there will be a need to continue to identify further mitigations and savings for future years.
8. Given the scale of the financial challenge, and the expected impact on budgets in future years, it is vital that every effort is made to balance the overall position. It is recognised that this will require difficult decisions to be made to protect services for vulnerable residents.

9. Corporate control measures are being implemented but they will not deliver the scale of reduction needed within the year. Other savings proposals, including service reductions, are also needed. A full list of these was included in the monitor 1 report considered by Executive in September.
10. Alongside these actions, officers will continue to carefully monitor spend, identify further mitigation, and review reserves and other funding to make every effort to reduce this forecast position. However, it is possible that it will not be reduced to the point that the outturn will be within the approved budget. The Council has £6.9m of general reserves that would need to be called on if this were the case. As outlined in previous reports, any use of the general reserve would require additional savings to be made in the following year to replenish the reserve and ensure it remains at the recommended minimum level.
11. It must be a clear priority for all officers to focus on the delivery of savings plans during the year. Corporate Directors and Directors will keep Executive Members informed of progress on a regular basis.

#### **Financial Analysis**

12. The Council's net budget is £141m. Following on from previous years, the challenge of delivering savings continues with c£6m to be achieved to reach a balanced budget. An overview of the latest forecast, on a directorate by directorate basis, is outlined in Table 1 below.

Service area	Net budget	2023/24 Net Q2 Forecast Variation	2023/24 Net Q3 Forecast Variation
	£'000	£'000	£'000
Children & Education	25,083	3,727	3,690
Adult Social Care & Integration	45,329	3,407	4,712
Place	22,605	-1,363	-1,040
Customers & Communities, Public Health & Corporate Services	26,437	1,000	830
Central budgets	22,670	-1,000	-2,600

<b>Sub Total</b>		<b>5,771</b>	<b>5,592</b>
Contingency	-500	-500	-500
Use of earmarked reserves		-4,250	-4,250
Target for further mitigation		-1,021	842
<b>Net total including contingency</b>	141,624	nil	nil

Table 1: Finance overview

**Directorate Analysis****Place**

13. The forecast directorate outturn position is an underspend totalling £1,223k and the table below summarises the latest forecasts by service area.

	2023/24 Budget £'000	Forecast Outturn Variance £'000	Forecast Outturn Variance %
Transport	6,846	-382	-5
Fleet	-237	10	4
Highways	4,457	880	19.7
Parking Services	-6,779	-1,311	-19
Waste	15,149	-1,266	-8
Public Realm	3,298	84	2.5
Emergency Planning	115	0	0
Planning Services	-133	341	356
Forward Planning	421	0	0
Public Protection	766	-35	-4.6
Community Safety	688	4	0.6
Asset and Property Management	624	-95	-15
Facilities Management	1,293	564	43.6
Commercial Property	-4,336	0	0
Regen & Economic Development	406	0	0
Housing Services	-476	36	7.6
Management and Support	446	0	0
<b>Place total</b>	<b>22,548</b>	<b>-1,040</b>	<b>-4.6</b>

<b>Mitigations to reduce forecast overspend</b>	
Increase parking charges by 10p	-70



Reduce use of agency to cover sickness absence in public realm	-60
Do not undertake any winter bedding activity	-10
<b>Revised forecast</b>	<b>-1,363</b>

14. The primary reason for the underspend is continued strong performance from income particularly relating to parking. There are also underspends across waste from recycle sales and lower than forecast waste tonnages. Offsetting these costs there are continued higher than budgeted utility costs across street lighting and council offices.
15. Car park income to 30th November has remained strong across the city at being £455k (10%) ahead of income to the corresponding date in 2022/23 and £1,200k ahead of budget. Following a price rise in early November the income projection for the year has been increased to £1.6m. There is also further income above budget of £100k from Penalty Charge notices less a shortfall of £50k from Respark. There has been an increase in bank processing costs of card and phone payments but overall Parking Services is forecasting an underspend of £1.3m.
16. There is a forecast underspend of (£1,266k) across waste disposal and collection. This is from a combination of additional recycling income due to higher than budgeted commodity prices. Income levels are forecast at £350k above budget which is lower than 2022/23 but higher than budget.
17. Across Waste Collection operational costs are estimated at £390k below budget as vehicle repairs and hire are below budget as the fleet is relatively new. Residual waste tonnages across York and North Yorkshire are also lower than forecast which allows capacity within Allerton Park (£448k) to be filled with commercial waste from Yorwaste which provides additional income.
18. Latest monitoring indicates a forecast shortfall in planning fees of £450k. There has been a slowdown in income levels related to the downturn in the housing market. This will continue to be monitored closely and the profile of planning income will be reviewed in light of the impact of the Local Plan and announced fee increases which came into force in December. There have been staff savings that have offset the shortfall in income.
19. The budget for facilities management assumes full occupation of external partners at West Offices. There remains a void on floor two whilst let is

still subject to final completion. This has led to a forecast shortfall of £417k in this service area.

20. The energy budgets across Place were increased in 2023/24 to reflect the large increases in gas and electricity prices that occurred in 2022/23. There have however been a further 30% increase in electricity prices in 2023/24 which have led to forecast overspends in Highways (£500k) and Facilities management £175k.
21. There have also been additional insurance costs faced by the Directorate as premiums increase reflecting the cost to the insurance industry of claims.
22. The overall directorate forecast assumes that a number of income budgets including commercial property and licensing will outturn on budget. These will require monitoring throughout the year as there are potential pressures across services.

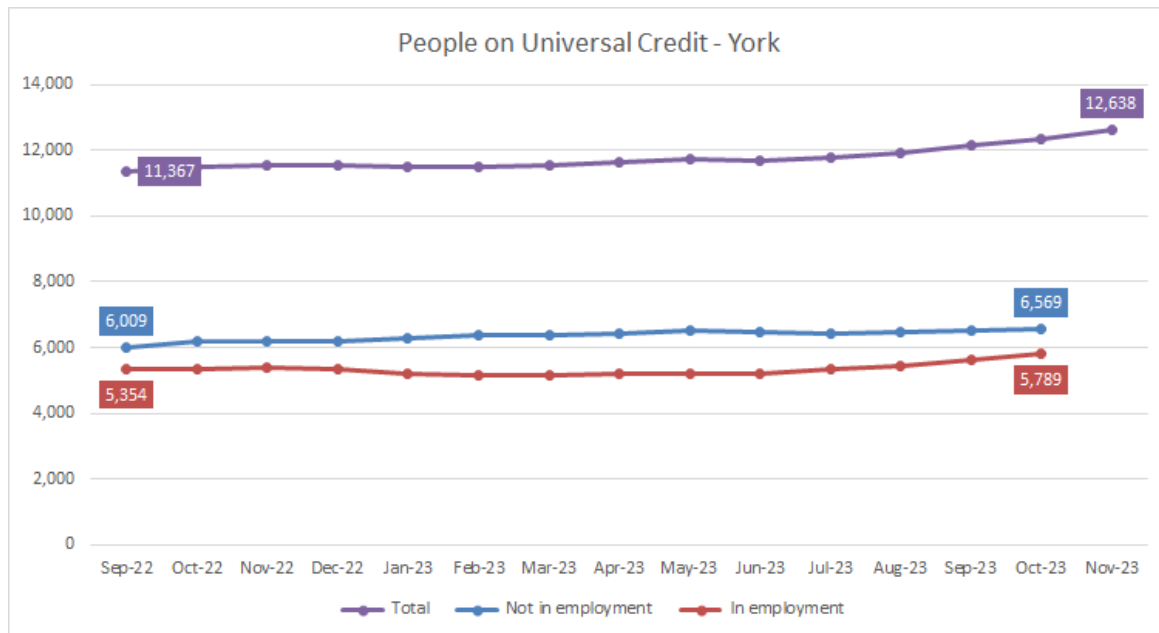
### **Performance – Service Delivery**

23. This performance report is based upon the city outcome and council delivery indicators included in the Performance Framework for the Council Plan (2023-2027) which was launched in September 2023. This report only includes indicators where new data has become available, with a number of indicators that support the Council plan being developed. Wider or historic strategic and operational performance information is published quarterly on the Council's open data platform; [www.yorkopendata.org.uk](http://www.yorkopendata.org.uk)
24. The Executive for the Council Plan (2023-2027) agreed a core set of indicators to help monitor the Council priorities and these provide the structure for performance updates in this report. Some indicators are not measured on a quarterly basis and the DoT (Direction of Travel) is calculated on the latest three results whether they are annual or quarterly.
25. A summary of the city outcome and council delivery indicators by council plan theme, based on new data released since the last report, are shown below.

Economy: A fair, thriving, green economy for all (City)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
Universal Credit: Claimants	12,156 (Q2 2023/24)	12,638 (November 2023)	↑ Bad	Quarterly	Not available	Q3 2023/24 data available in January 2024
Earnings gap between the 25 percentile and the median (£) (York)	£164.20 (2022/23)	£152.20 (2023/24)	↓ Good	Annual	Not available	2024/25 data available in December 2024
Housing affordability (median house prices to earnings ratio)	8.5 (2020/21)	8.85 (2021/22)	→	Annual	National Data 2021/22 8.92	2022/23 data available in March 2024
% of vacant city centre shops	9.22% (Q2 2023/24)	9.05% (November 2023)	→	Monthly	National Data 2022/23 13.80%	Q3 2023/24 data available in January 2024
Business Startups - (YTD)	454 (Q2 2023/24)	574 (November 2023)	↑ Good	Quarterly	Not available	Q3 2023/24 data available in February 2024
GVA per head (£)	27,572 (2020/21)	30,684 (2021/22)	→	Annual	Regional Rank 2021/22: 2	2022/23 data available in May 2024
% of working age population in employment (16-64)	83.60% (2022/23)	82.80% (Q1 2023/24)	→	Quarterly	National Data Q1 2023/24 75.60%	Q2 2023/24 data available in February 2024
% of Total Employees working for an Accredited Good Business Charter employer	12.10% (2021/22)	13.40% (2022/23)	→	Annual	Not available	2023/24 data available in September 2024
% of Total Employees working for an Accredited Living Wage employer	14% (2021/22)	16% (2022/23)	→	Annual	Not available	2023/24 data available in September 2024
Survival of Newly Born Businesses post 1 year	94.00% (2021/22)	94.40% (2022/23)	→	Annual	Not available	2023/24 data available in November 2024

The DoT (Direction of Travel) is calculated on the latest three data points whether they are annual or quarterly.  
All historic data is available via the Open Data Platform

26. **Universal Credit Claimants** – At the end of November 2023 there were 12,638 people, in York, on Universal Credit. Following a high of 13,236 in February 2021, the figures dropped to a low of 11,054 in May 2022 but they have steadily increased since then. This represents 9.6% of the working population in York, compared to 16.8% regionally and 15.3% nationally.
27. There are two types of claimant: those in employment and those not. Both types have been gradually increasing in the last 12 months with the number of those not in employment increasing as claimants of health-related legacy benefits (e.g. Employment and Support Allowance) are migrated across to Universal Credit. The increase in the number of those in employment may be attributed to a higher percentage of part time workers (30.7% in York, 26.5% regionally and 23.8% nationally).



28. The general economic context is that inflation is falling, but prices are still 21% higher than in December 2020, and are rising by 4.6% year on year. In particular, the overall price of food and non-alcoholic beverages rose around 27% between November 2021 and November 2023. Growth in earnings is outstripping inflation again, but for most wage earners spending power is still lower than it was three years ago. Private rental prices continued to grow at a record high rate in the UK, rising by 6.2% (provisional estimate) in the year to November 2023. This is the largest annual percentage change since this UK data series began in January 2016.
29. **Earnings gap between the 25 percentile and the median (£)** – The earnings gap is the difference between full time workers in the bottom quartile and those earning the median. In York, the latest figures show that this gap has reduced by 7.3%, in 2023, to £152.20. This is the lowest gap since 2018-19. Nationally, there has been an increase of 1.4% to £163.20 and regionally an increase of 4.7% to £139.50. It is worth noting that the difference between workers in low-paying and other occupations and industries are not limited to pay. Part-time work, zero-hours contracts and temporary contracts are more common for those working in low-paying occupations, while small firms are more likely to be in low-paying industries. However nationally, in 2023, 8.9% of all employee jobs were low paid (paid less than two-thirds of median hourly pay), when considered in terms of hourly earnings. This was the lowest proportion of low-paid employee jobs by hourly pay since the data series began in 1997, which coincides with recent increases in the National Minimum Wage (NMW) and National Living Wage (NLW) rates. This also

coincides with the additional increase in the NMW for those aged 23 and 24 years, who joined those aged 25 years and over in receiving the NLW in 2021.

30. **% of vacant city centre shops** – Whilst acknowledging that a number of city centre streets and prime commercial locations seem to be experiencing higher vacancy levels than York's average, overall at the end of November 2023, there were 57 vacant shops in the city centre (eleven more than the number at the end of November 2022), which equates to 9.1% of all city centre shops, and is still much lower than the national benchmark in 2022-23 of 13.8%.
31. **Business start ups** – Figures for 2022-23 showed 870 new business start-ups for York, which is higher than in the previous year (746 in 2021-22). The York figure is at only a slightly lower level to that seen before the pandemic (932 in 2019-20). The year to date figure up to the end of November 2023 of 574 new start ups is in line with previous years.
32. **% of working age population in employment (16-64)** – In Q1 2023-24, 82.8% of the working age population were in employment, which is higher than the national and regional figures (75.6% and 74.2% respectively) and the York performance gives the city a ranking of first regionally. The figure for Q1 2023-24 in York remains high compared to previous years.
33. **Survival of Newly Born Businesses post 1 year** – Businesses have had a turbulent time over recent years, coping with Covid, the soaring cost of energy, high inflation and high interest rates. The latest business demography statistics suggest that resilience may be even better than expected. In York, 175 businesses were created in Q3 2023-24, up 6% on a year ago. There were 160 business closures in the same quarter, down 8% on the year before. The survival rate post 1 year has been consistently above 94% in York for the last 4 years, with the latest figure of 94.4%. The York figures have been consistently higher than the National and Regional rates.

Transport: Sustainable accessible transport for all (City)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
P&R Passenger Journeys	2m (YTD Dec 21)	2.4m (Prov) (YTD Dec 22)	↑ Good	Quarterly	Not available	Q4 2022/23 data available TBC
Local bus passenger journeys originating in the authority area (excluding P&R)	5.54m (YTD Dec 22)	7.26m (Prov) (YTD Dec 22)	↑ Good	Quarterly	Not available	Q4 2022/23 data available TBC
Area Wide Traffic Levels (07:00 - 19:00) (Excluding A64) from 2009/10 baseline (2.07m)	1.77m (2019/20)	1.34m (2020/21)	→	Annual	Not available	2021/22 data available TBC
Index of cycling activity (12 hour) from 2009 Baseline (31,587)	114.00% (2020)	101.00% (2021)	↓ Bad	Annual	Not available	2022 data available TBC
Index of pedestrians walking to and from the City Centre (12 hour in and out combined) from 2009/10 Baseline (37,278)	104.00% (2021/22)	123.00% (2022/23)	→	Annual	Not available	2023/24 data available in July 2024
% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train)	71.90% (2019)	79.40% (2021)	→	Annual	Not available	2022 data available TBC
The DoT (Direction of Travel) is calculated on the latest three data points whether they are annual or quarterly. All historic data is available via the Open Data Platform						

Transport: Sustainable accessible transport for all (Council)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
The number of CYC electric vehicle recharging points in York	110 (Q1 2023/24)	103 (Q2 2023/24)	→	Quarterly	Not available	Q3 2023/24 data available in January 2024
% of road and pathway network that are grade 4 (poor) or grade 5 (very poor) - roadways	22% (2020/21)	22% (2021/22)	→	Annual	Not available	2022/23 data available TBC
The DoT (Direction of Travel) is calculated on the latest three data points whether they are annual or quarterly. All historic data is available via the Open Data Platform						

34. The majority of the indicators in this Transport section are annual indicators, therefore data will only be available once a year. As soon as new data becomes available, narrative will be included in future versions of this report.
35. **The number of CYC electric vehicle recharging points** – There were 103 CYC electric recharging points in Q2 2023-24, which is seven fewer than in the previous quarter.

Housing: Increasing the supply of affordable housing (City)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
Net Additional Homes Provided - (YTD)	459 (2022/23)	152 (as at Q2 2023/24)	↑ Good	Bi-annual	Not available	2023/24 full year data available in June 2024
Net Housing Consents - (YTD)	1,559 (2022/23)	324 (as at Q2 2023/24)	→	Bi-annual	Not available	2023/24 full year data available in June 2024
The DoT (Direction of Travel) is calculated on the latest three data points whether they are annual or quarterly. All historic data is available via the Open Data Platform						

36. **Net Additional Homes** – Between 1st April 2023 and 30th September 2023 there were a total of 152 net housing completions. This represents fewer housing completions compared to the same monitoring period last year. However, several significant housing sites are anticipated for completion over the next six months including the remaining 244 homes at The Cocoa Works, Haxby Road (Phase 1), 62 homes at Eboracum Way, along with the ongoing developments at Germany Beck and Former Civil Service Club, Boroughbridge Road together with several other pipeline sites that should see an improved annual total of completions compared to more recent years.
37. Some of the main features of the housing completions have been;
- 141 homes were completed on housing sites;
  - A total of 106 new build homes were completed whilst 3 homes were demolished;
  - Individual sites that saw the construction of five or less dwellings contributed an additional 21 homes;
  - The most significant individual sites that provided housing completions have been 35 flats at the Cocoa Works, Haxby Road (Phase 1, Block C), Germany Beck (27), Former Civil Service Club, Boroughbridge Road (25) and the Former Lowfield School site (24).
38. **Net Housing Consents** – Planning applications determined between 1st April 2023 and 30th September 2023 resulted in the approval of 324 net additional homes and represents a drop of more than one hundred compared to last year's update covering the same equivalent monitoring period.
39. The main features of the consents approved were;
- 247 of all net homes consented (76.2%) were granted on traditional (Use Class C3) housing sites;
  - Sites granted approval for traditional (Use Class C3) housing included Os Field South of & Adjacent to 1 Tadcaster Road, Copmanthorpe (158), Land East of Middlewood Close, Rufforth (21) and Clifton Without County Junior School, Rawcliffe Drive (15). A further 38 homes were approved on sites of 5 or less homes;
  - Three sites were granted 'prior approval' for a net total of 33 new homes, the most significant of which was at Gateway 2, Holgate Park Drive (31);
  - 44 net new retirement homes were allowed on appeal at 11 The Village, Wigginton;

- A further 23 homes were approved through a resolution to grant consent by councillors in the previous six months at Morrell House, 388 Burton Stone Lane (13) and 12 Sturdee Grove (10).

Sustainability: Cutting carbon, enhancing the environment for our future (City)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
Percentage of household waste sent for reuse, recycling or composting	41.26% (Prov) (2022/23)	44.95% (Prov) (Q1 2023/24)	➡	Quarterly	National Data 2021/22 42.50%	Q2 2023/24 data available in January 2024
% of Talkabout panel satisfied with their local area as a place to live	82.18% (2022/23)	81.44% (Q1 2023/24)	➡	Bi-annual	Community Life Survey 2021/22 76%	Q3 2023/24 data available in February 2024
The DoT (Direction of Travel) is calculated on the latest three data points whether they are annual or quarterly. All historic data is available via the Open Data Platform						

40. **Percentage of household waste sent for reuse, recycling or composting** – The latest provisional data for the amount of household waste sent for reuse, recycling or composting was 44.9% within Q1 2023-24, which is an increase from 41.3% during Q1 2022-23. Whilst there has been an increase in total household waste collected to 247kg per household from 236kg last year, there has been a similar increase in residual (approx. non-recycling) household waste – now above 136kg per household.

Sustainability: Cutting carbon, enhancing the environment for our future (Council)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
Level of CO2 emissions from council buildings and operations (tonnes of carbon dioxide equivalent)	3,633.3 (2021/22)	3,462.4 (2022/23)	➡	Annual	Not available	2023/24 data available in October 2024
Number of trees planted (CYC)	73 (2021/22)	1,099 (2022/23)	↑ Good	Annual	Not available	2023/24 data available in April 2024
% of Talkabout panel who think that the council are doing well at improving green spaces	38.30% (2022/23)	38.33% (Q1 2023/24)	➡	Bi-annual	Not available	Q3 2023/24 data available in February 2024
The DoT (Direction of Travel) is calculated on the latest three data points whether they are annual or quarterly. All historic data is available via the Open Data Platform						

41. **Level of CO2 emissions across the city and from council buildings and operations** – Carbon emissions across the city have been reducing over recent years, from 936 kilotonnes of carbon dioxide equivalent in 2018, to 816 in 2020. Emissions from councils buildings and operations have also been reducing, from 3,658 tonnes of carbon dioxide equivalent in 2020-21 to 3,462 in 2022-23.

### Consultation

42. Not applicable.



### Options

43. Not applicable.

### Analysis

44. Not applicable.

### Council Plan

45. Not applicable.

### Implications

46. The recommendations in the report potentially have implications across several areas. However, at this stage

- **Financial implications** are contained throughout the main body of the report.
- **Human Resources (HR)**, there are no direct implications arising from this report.
- **Legal** the Council is under a statutory obligation to set a balanced budget on an annual basis. Under the Local Government Act 2003 it is required to monitor its budget during the financial year and take remedial action to address overspending and/or shortfalls of income. Further work is required to develop and implement proposals that will allow the Council to bring its net expenditure in line with its income. There may be legal implications arising out of these proposals that will be considered as part of the development and implementation of those proposals. If the Council is unable to set a balanced budget, it is for the Chief Financial Officer to issue a report under s114 of the Local Government Finance Act 1988 ('a section 114 notice').
- **Procurement**, there are no direct implications arising from this report.
- **Health and Wellbeing**, reductions in spend in some areas could impact on the health and wellbeing of both our staff and residents. The impact of any reductions in spend will continue to be carefully monitored so that implications can be considered and mitigated where possible.
- **Environment and Climate action**, there are no direct implications related to the recommendations.

- **Affordability**, are contained throughout the main body of the report. Where decisions impact on residents on a low income these impacts will be recorded in the individual Equalities and Human Rights analysis referred to below.
- **Equalities and Human Rights**, whilst there are no specific implications within this report, services undertaken by the Council make due consideration of these implications as a matter of course.
- **Data Protection and Privacy**, there are no implications related to the recommendations.
- **Communications**, the information set out in this report necessitates both internal and external communications. With ongoing interest in the current state of Local Government funding, we anticipate this report will attract media attention. A comms plan has been prepared to help make the information about the forecast overspend and the controls proposed clear and understandable, with opportunities to facilitate staff discussion arranged.
- **Economy**, there are no direct implications related to the recommendations.

### **Risk Management**

47. An assessment of risks is completed as part of the annual budget setting exercise. These risks are managed effectively through regular reporting and corrective action being taken where necessary and appropriate.
48. The current financial position represents a significant risk to the Council's financial viability and therefore to ongoing service delivery. It is important to ensure that the mitigations and decisions outlined in this paper are delivered and that the overspend is reduced.

### **Recommendations**

49. The Committee is asked to:
  - a. Note the finance and performance information.

Reason: to ensure expenditure is kept within the approved budget.

### **Contact Details**

**Author:**

Patrick Looker  
Head of Service Finance  
Ext 1633

Ian Cunningham  
Head of Business  
Intelligence  
Ext 5749

**Chief Officer Responsible for the report:**

**Ian Floyd  
Chief Operating Officer**

**Report Approved**  **Date**

Ian Floyd  
Chief Operating Officer

**Report Approved**  **Date**

**Wards Affected:** *List wards or tick box to indicate all*

**All**

**For further information please contact the author of the report**

**Background Papers:** None.

**Annexes:** EPAT Q3 23-24 Scrutiny Committee Scorecard

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# Scrutiny - Economy, Place, Access and Transport 2023/2024

No of Indicators = 77 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.  
Produced by the Business Intelligence Hub January 2024

			Previous Years			2023/2024							
		Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
01. Benefits	CJGE06	JSA Claimants: % of Working Age Population (16-64)	Monthly	0.30%	0.10%	0.10%	0.10%	0.10%	0.10%	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Monthly	0.70%	0.30%	0.20%	0.20%	0.20%	0.20%	-	-		
		Benchmark - Regional Data	Monthly	0.70%	0.30%	0.30%	0.20%	0.20%	0.20%	-	-		
		Regional Rank (Rank out of 15)	Monthly	1	1	1	1	1	1	-	-		
	CJGE130	Universal Credit: Claimants	Monthly	13,187	11,103	11,524	11,697	12,156	-	-	-	Up is Bad	▲ Red
	CJGE151	JSA and UC (Out of Work) % of working age population (16 - 64)	Monthly	3.50%	2.00%	1.70%	1.70%	1.60%	1.70%	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Monthly	6.50%	4.20%	3.80%	3.70%	3.60%	3.70%	-	-		
		Benchmark - Regional Data	Monthly	6.70%	4.50%	4.20%	4.00%	3.90%	4.10%	-	-		
		Regional Rank (Rank out of 15)	Monthly	1	1	1	1	1	1	-	-		
	02. Employment and S	CJGE03	York's unemployment rate below the national (%pt) - (Snapshot)	Quarterly	1.40%	1.50%	1.60%	1.70%	1.40%	-	-	-	Up is Good
CJGE05		% of Part time employees	Quarterly	27.20%	23.00%	29.30%	30.70%	29.10%	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Quarterly	23.30%	23.20%	23.60%	23.80%	23.70%	-	-	-		
		Benchmark - Regional Data	Quarterly	23.30%	24.50%	25.90%	26.50%	26.50%	-	-	-		
		Regional Rank (Rank out of 15)	Quarterly	13	4	12	14	12	-	-	-		
CJGE17		% of working age population qualified - No qualifications (New methodology from 2022/23)	Annual	5.30%	3.70%	3.00%	-	-	-	-	-	Up is Bad	▼ Green
		Benchmark - National Data	Annual	6.40%	6.60%	6.80%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	7.00%	7.80%	8.00%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	8	1	1	-	-	-	-	-		
CJGE18		% of working age population qualified - to at least L2 and above (New methodology from 2022/23)	Annual	83.60%	87.90%	94.20%	-	-	-	-	-	Up is Good	▲ Green
		Benchmark - National Data	Annual	78.20%	78.20%	85.80%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	75.90%	76.40%	84.50%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	3	1	1	-	-	-	-	-		



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		Collection Frequency	Previous Years			2023/2024				Target	Polarity	DOT	
			2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4				
Skills	CJGE20	% of working age population qualified - to at least L4 and above (New methodology from 2022/23)	Annual	46.40%	59.30%	60.30%	-	-	-	-	-	Up is Good	◀▶ Neutral
		Benchmark - National Data	Annual	43.10%	43.50%	45.70%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	37.30%	38.00%	38.90%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	5	1	3	-	-	-	-	-		
	CJGE71	Employment Rate (%) (Male)	Quarterly	79.20%	85.90%	85.10%	84.80%	84.40%	-	-	-	Up is Good	◀▶ Neutral
		Regional Rank (Rank out of 15)	Quarterly	6	1	2	1	2	-	-	-		
	CJGE72	Employment Rate (%) (Female)	Quarterly	73.90%	77.80%	82.10%	81.00%	76.90%	-	-	-	Up is Good	◀▶ Neutral
		Regional Rank (Rank out of 15)	Quarterly	2	1	1	1	1	-	-	-		
	emp1	% of working age population in employment (16-64)	Quarterly	76.60%	81.80%	83.60%	82.80%	-	-	-	-	Up is Good	◀▶ Neutral
		Regional Rank (Rank out of 15)	Quarterly	3	1	1	1	-	-	-	-		
03. Business	BLW01	% of Total Employees working for an Accredited Living Wage employer	Annual	4.70%	14.50%	16.00%	-	-	-	-	-	Neutral	◀▶ Neutral
	CJGE23	% of vacant shops - City Centre	Monthly	8.89%	8.49%	8.50%	7.73%	9.22%	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data (Local Data Company)	Annual	13.70%	14.40%	13.80%	-	-	-	-	-		
	CJGE29	Business Deaths	Annual	645	725	745	-	-	-	-	-	Up is Bad	▲ Red
		Regional Rank (Rank out of 15)	Annual	13	12	13	-	-	-	-	-		
	CJGE32	Business Startups - (YTD)	Monthly	917	746	870	237	454	-	-	-	Up is Good	◀▶ Neutral
	CJGE33	GVA per head (balanced calculations) (£)	Annual	27,572	30,684	(Avail Apr 2024)	-	-	-	-	-	Up is Good	◀▶ Neutral
		Regional Rank (Rank out of 12)	Annual	2	2	(Avail Apr 2024)	-	-	-	-	-		
	CJGE34	Total GVA (balanced calculations) (£ billion)	Annual	5.82	6.19	(Avail Apr 2024)	-	-	-	-	-	Up is Good	◀▶ Neutral
		Regional Rank (Rank out of 11)	Annual	10	10	(Avail Apr 2024)	-	-	-	-	-		
GWC01	% of Total Employees working for an Accredited Good Business Charter employer	Annual	0.00%	12.10%	13.40%	-	-	-	-	-	Neutral	◀▶ Neutral	



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		Collection Frequency	Previous Years			2023/2024					Polarity	DOT	
			2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target			
	NBB01	Survival of Newly Born Businesses post 1 year	Annual	97.30%	94.00%	94.40%	-	-	-	-	-	Up is Good	◄► Neutral
		Benchmark: Post 2 years	Annual	83.50%	(Due 2023)	(Due 2024)	-	-	-	-	-	Neutral	◄► Neutral
		Benchmark: Post 3 years	Annual	(Due 2023)	(Due 2024)	(Due 2025)	-	-	-	-	-	Neutral	◄► Neutral
04. Earnings	CJGE14	Median earnings of residents - Gross Weekly Pay (£)	Annual	£572.60	£597.90	£611	-	-	-	-	-	Up is Good	▲ Green
		Benchmark - National Data	Annual	£587.10	£613.10	£644.70	-	-	-	-	-		
		Benchmark - Regional Data	Annual	£540.40	£568.50	£594.50	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	4	1	1	-	-	-	-	-		
	CJGE16	Earnings gap between the 25 percentile and the median (£) (York)	Annual	£168.20	£193.60	£164.20	-	-	-	-	-	Up is Bad	▼ Green
	CJGE68	Median earnings of residents - Gross Weekly Pay (£) - Gender Pay Gap	Annual	£54	£146.60	£44.70	-	-	-	-	-	Up is Bad	▲ Red
		Benchmark - National Data	Annual	£78.90	£96.20	£99.70	-	-	-	-	-		
		Benchmark - Regional Data	Annual	£82	£103	£113.20	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	8	11	1	-	-	-	-	-		
05. Resident Surveys	RTA01	The % of York residents reporting 'good' or 'excellent' experience with Council (Baseline Q3 Talkabout)	Quarterly	NC	NC	NC	NC	NC	-	-	-	Up is Good	◄► Neutral
	RTA02	The % of York residents reporting 'poor' or 'satisfactory' experience with Council (Baseline Q3 Talkabout)	Quarterly	NC	NC	NC	NC	NC	-	-	-	Up is Bad	◄► Neutral
	TAP01	% of Talkabout panel satisfied with their local area as a place to live	Quarterly	84.90%	84.38%	82.18%	81.44%	-	-	-	-	Up is Good	◄► Neutral
		% of Talkabout panel satisfied with their local area as a place to live	Quarterly	84.90%	84.38%	82.18%	81.44%	-	-	-	-	Up is Good	◄► Neutral
		Benchmark - Community Life Survey	Annual	79.10%	76.00%	(Due 2024)	-	-	-	-	-		
		Benchmark - LG Inform	Quarterly	82.00%	80.00%	79.00%	80.00%	-	-	-	-		
		% of Talkabout panel dissatisfied with their local area as a place to live	Quarterly	7.67%	9.74%	10.64%	14.43%	-	-	-	-	Up is Bad	▲ Red
TAP20	% of Talkabout panel who think that the council are doing well at improving green spaces	Quarterly	44.31%	43.26%	38.30%	38.33%	-	-	-	-	Up is Good	◄► Neutral	



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		Collection Frequency	Previous Years			2023/2024					Polarity	DOT
			2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target		
TAP30	% of Talkabout panel who think that the council are not doing well at improving green spaces	Quarterly	31.93%	41.25%	45.74%	47.55%	-	-	-	-	Up is Bad	▲ Red
	% of panel who think that the council and partners are doing well at improving the quality of streets/public spaces	Quarterly	48.26%	36.53%	31.56%	28.21%	-	-	-	-	Up is Good	▼ Red
	% of panel who think that the council and partners are not doing well at improving the quality of streets/public spaces	Quarterly	38.06%	56.29%	59.42%	66.10%	-	-	-	-	Up is Bad	▲ Red
CES13	New Homes Built on Previously Developed Land (%)	Quarterly	81.96%	60.14%	76.72%	NC	67.05%	NC	-	-	Up is Good	◄► Neutral
	Homes Provided on Greenfield Land (Gross)	Quarterly	116	167	115	NC	57	NC	-	-	Neutral	◄► Neutral
	Homes Provided on Brownfield Land (Gross)	Quarterly	527	252	379	NC	116	NC	-	-	Neutral	◄► Neutral
CES905	% of major planning applications determined within 13 Weeks (NPI157a National Measure)	Quarterly	100.00%	100.00%	100.00%	91.00%	67.00%	-	-	-	Up is Good	◄► Neutral
	Benchmark - National Data	Quarterly	88.00%	86.00%	88.00%	89.00%	88.00%	-	-	-		
	Benchmark - Regional Data	Quarterly	89.00%	84.00%	93.00%	89.00%	91.00%	-	-	-		
CES910	% of non-major planning applications determined within 8 Weeks (NPI157b National Measure)	Quarterly	96.00%	93.00%	88.00%	91.00%	-	-	-	-	Up is Good	◄► Neutral
	Benchmark - National Data	Quarterly	84.00%	80.00%	86.00%	87.00%	-	-	-	-		
	Benchmark - Regional Data	Quarterly	84.00%	80.00%	88.00%	88.00%	-	-	-	-		
CJGE121a	Average House Price	Monthly	£274,112	£306,919	£327,184	£324,313	£320,683	-	-	-	Neutral	◄► Neutral
	Benchmark - National Data	Monthly	£269,626	£292,523	£299,313	£301,350	£304,387	-	-	-		
	Benchmark - Regional Data	Monthly	£188,575	£199,607	£203,635	£208,867	£210,156	-	-	-		
	Regional Rank (Rank out of 15)	Monthly	1	1	1	1	1	-	-	-		
CJGE171	Housing affordability (median house prices to earnings ratio)	Annual	8.5	8.85	(Avail Mar 2024)	-	-	-	-	-	Up is Bad	◄► Neutral
	Benchmark - National Data	Annual	5.02	8.92	(Avail Mar 2024)	-	-	-	-	-		
	Regional Rank (Rank out of 14)	Annual	14	14	(Avail Mar 2024)	-	-	-	-	-		
HM01	Gross Additional Homes Provided	Quarterly	643	419	494	NC	173	NC	-	-	Up is Good	▲ Green

06. Housing and Planning





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Produced by the Business Intelligence Hub January 2024

			Previous Years			2023/2024					Polarity	DOT	
		Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target			
07. Public Protection	HM03	Net Additional Homes Provided	Quarterly	622	402	459	NC	152	NC	-	-	Up is Good	▲ Green
	HM07	Net Housing Consents	Quarterly	1,133	327	1,559	NC	324	NC	-	-	Up is Good	◀▶ Neutral
	PP04	% of customers who were satisfied with the overall level of service provided	Annual	86.20%	NC	-	-	-	-	-	-	Up is Good	◀▶ Neutral
	PP06	% of food premises that are classified as broadly compliant - (YTD)	Quarterly	89.20%	86.00%	89.50%	92.00%	92.00%	94.00%	-	-	Up is Good	▲ Green
08. Transport	CAN029	% of ultra-low emission vehicles in CYC Fleet, operating in York (Electric and Hybrid)	Quarterly	5.80%	1.66%	27.73%	23.00%	27.00%	31.00%	-	-	Up is Good	▲ Green
	CAN029i	% of ultra-low emission Licensed Taxis operating in York (Electric and Hybrid)	Quarterly	25.00%	30.60%	34.40%	34.40%	35.00%	36.90%	-	-	Up is Good	▲ Green
	CAN029ii	% of ultra-low emission Buses (ULEB) operating in York (Electric and Hybrid) - (low emission Buses before 2022/23)	Quarterly	90.00%	90.00%	40.00%	40.00%	60.00%	-	-	-	Up is Good	▲ Green
	CAN37	% of low emission vehicles in CYC Fleet, operating in York (Electric, Hybrid and Euro 6)	Quarterly	NC	30.00%	47.05%	48.00%	48.00%	51.00%	-	-	Up is Good	▲ Green
	CAN026	The number of CYC electric vehicle recharging points in York (updated definition Q4 21/22 to CYC points only)	Quarterly	102	62	110	110	103	-	-	-	Up is Good	◀▶ Neutral
	CAN031	P&R Passenger Journeys - (LI 3 b) - (2009 baseline: 3,941,852)	Monthly	0.74m	2.59m	NA	NC	-	-	-	-	Up is Good	▲ Green
	CAN032	Local bus passenger journeys originating in the authority area (excluding P&R) (LI 3 a) - (2009 baseline: 10,832,614)	Monthly	3.07m	7.82m	NA	NC	-	-	-	-	Up is Good	▲ Green
	CES14	Reported number of PEOPLE killed in road traffic accidents (Calendar Year) (LI 13a)	Monthly	3 (2020)	5 (2021)	4 (Prov 2022)	0 (Prov)	-	-	-	-	Up is Bad	▼ Green
	CES14i	Reported number of PEOPLE killed or seriously injured (KSI) in road traffic accidents (Calendar Year) (LI 13a (i))	Monthly	43 (2020)	44 (2021)	41 (Prov 2022)	8 (Prov)	-	-	-	-	Up is Bad	▼ Green
	CES16	Reported number of PEOPLE slightly injured in road traffic accidents (Calendar Year) (LI 13c)	Monthly	284 (2020)	315 (2021)	333 (Prov 2022)	58 (Prov)	-	-	-	-	Up is Bad	◀▶ Neutral
	CES17	Reported number of CHILDREN (0-15) killed in road traffic accidents (Calendar Year) (LI 13b)	Monthly	0 (2020)	0 (2021)	0 (Prov 2022)	0 (Prov)	-	-	-	-	Up is Bad	▼ Green
	CES28	Index of cycling activity (%) (12 hour) from 2009 Baseline (31,587) (Calendar Year) (LI 2c(ii))	Annual	114.00% (2020)	101.00% (2021)	-	-	-	-	-	-	Up is Good	▼ Red
	CES33	Index of pedestrians walking to and from the City Centre (%) (12 hour in and out combined) from 2009/10 Baseline (37,278) (LI 1 (vii.i))	Annual	103.00%	104.00%	123.00%	-	-	-	-	-	Up is Good	◀▶ Neutral
CES34	% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train) (LI 4a) - (Calendar Year)	Annual	NC (2020)	79.40% (2021)	-	-	-	-	-	-	Up is Good	◀▶ Neutral	



# Scrutiny - Economy, Place, Access and Transport 2023/2024

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Produced by the Business Intelligence Hub January 2024

			Previous Years			2023/2024					Polarity	DOT	
		Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target			
	TSS08B	% of tenants who say car parking is not a problem in their neighbourhood	Annual	38.70%	38.97%	40.10%	-	-	-	-	-	Up is Good	◀▶ Neutral
	YCC036	Customer Centre Tickets issued - Parking	Monthly	0	427	508	89	78	57	-	-	Neutral	◀▶ Neutral
	YCC107	YCC Number of calls offered - Parking	Weekly	14,605	27,338	20,911	3,974	4,646	4,056	-	-	Neutral	◀▶ Neutral
09. Waste	CES36	Household waste sent for reuse, recycling or composting (%) (DEFRA)	Quarterly	44.13%	43.17%	41.26% (Prov)	44.95% (Prov)	-	-	-	-	Up is Good	◀▶ Neutral
		Household waste recycled / composted: Benchmark - National Data	Annual	42.30%	42.50%	(Avail 31 Jan 2024)	-	-	-	-	-		
		Household waste recycled / composted: Benchmark - Regional Data	Annual	42.00%	42.30%	(Avail 31 Jan 2024)	-	-	-	-	-		
		Household waste recycled / composted: Regional Rank (Rank out of 15)	Annual	6	10	(Avail 31 Jan 2024)	-	-	-	-	-		
	CES36a	Household waste sent for reuse, recycling or composting per household (kg/household) (DEFRA)	Quarterly	392.32kg	389.22kg	353.62kg (Prov)	111.16kg (Prov)	-	-	-	-	Up is Good	◀▶ Neutral
		Benchmark - National Data	Quarterly	474.07kg	465.53kg	(Avail Nov 2023)	-	-	-	-	-		
	CES37	Municipal waste sent to landfill (%) (DEFRA)	Quarterly	9.33%	4.97%	2.87% (Prov)	5.51% (Prov)	1.11% (Prov)	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - Regional Data	Annual	3.90%	2.90%	(Avail 31 Jan 2024)	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	14	13	(Avail 31 Jan 2024)	-	-	-	-	-		
	CES46	Missed refuse collections - Number of issues reported	Monthly	1,730	2,455	1,868	560	558	524	-	-	Up is Bad	◀▶ Neutral
	CES48	Missed refuse collections - Number of issues per 100,000 collections - (YTD)	Monthly	33.17 (est.)	52	39.6	47.7	47.6	46.6	-	-	Up is Bad	▲ Red
	CES49	Missed refuse collections - Number of issues dealt with	Monthly	337	2,433	1,865	560	555	524	-	-	Neutral	◀▶ Neutral
CES76	Total tonnes of waste used for energy recovery	Quarterly	41,352.32	43,717.96	43,546.73	7,385.15	7,318.58	-	-	-	Up is Good	◀▶ Neutral	
10. Pu	CSPEC6	GRAFFITI - Number of issues reported	Monthly	479	452	856	165	141	115	-	-	Neutral	◀▶ Neutral
	CSPEC4	VEGETATION - Number of issues reported (includes weeds and overgrown hedges)	Monthly	1,652	1,993	2,112	1,000	907	474	-	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported (includes weeds and overgrown hedges) - (Rolling 12 months)	Monthly	1,652	1,997	2,116	2,291	2,575	2,708	-	-	Up is Bad	▲ Red



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		Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
Public Realm	CSPEC7	LITTER BINS - Number of issues reported - (Customer Raised)	Monthly	313	165	151	56	51	49	-	-	Neutral	◀▶ Neutral
	CSPEC8	DOG BINS - Number of issues reported - (Customer Raised)	Monthly	241	52	36	14	34	2	-	-	Neutral	◀▶ Neutral
	YCC227	STREET CLEANING - Number of issues reported	Monthly	1,990	2,150	2,307	586	499	496	-	-	Neutral	◀▶ Neutral
	SLA04	STREET CLEANING - % of standard cleansing cases resolved within SLA (3 days) - (YTD)	Monthly	72.70%	67.70%	65.20%	52.30%	54.50%	53.60%	-	-	Up is Good	▼ Red
11. Highways	CES03	% of ROAD and pathway network that are grade 4 and below (poor and below) - Roadways	Annual	22.00%	22.00%	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CES04	% of road and PATHWAY network that are grade 4 and below (poor and below) - Pathways	Annual	3.00%	4.00%	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CES05	% of Principal roads where maintenance should be considered (NI 168)	Annual	11.00%	11.00%	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	4.00%	4.00%	4.00%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	3.00%	3.00%	3.00%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	N/C	N/C	N/A	-	-	-	-	-		
	CES06	% of Non-principal classified roads where maintenance should be considered (NI 169)	Annual	20.00%	23.00%	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	6.00%	6.00%	6.00%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	4.00%	3.00%	3.00%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	N/C	N/C	N/A	-	-	-	-	-		
	CES07	% of Unclassified roads where maintenance should be considered (old BV224b)	Annual	24.00%	24.00%	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	17.00%	15.00%	17.00%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	18.00%	17.00%	15.00%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	N/C	N/C	N/A	-	-	-	-	-		
CES100	Area Wide Traffic Levels (07:00 -19:00) (Excluding A64) from 2009/10 baseline (2.09m) (LI 10diii)	Annual	1.34m	-	-	-	-	-	-	-	Neutral	◀▶ Neutral	



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		Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target				
12. Large Projects	CORP10L	Large Project - Local Plan	Quarterly	Amber	Amber	Amber	Amber	Green	Green	-	-	Neutral	◀▶ Neutral	
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	-	-	Neutral	◀▶ Neutral	
		Large Project - Castle Gateway	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	-	-	Neutral	◀▶ Neutral	
		Large Project - Outer Ring Road (A1237)	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	-	-	Neutral	◀▶ Neutral	
		Large Project - Housing Delivery Programme	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	-	-	Neutral	◀▶ Neutral	
		Large Project - Provision of School Places	Quarterly	Amber	Amber	Amber	Green	Amber	Complete	-	-	Neutral	◀▶ Neutral	
		Large Project - Smart Travel Evolution Programme (STEP)	Quarterly	Amber	Green	Green	Green	Green	Green	-	-	Neutral	◀▶ Neutral	
		Large Project - Flood Risk	Quarterly	Green	Green	Green	Green	Green	Green	-	-	Neutral	◀▶ Neutral	
		Large Project - City Centre Access	Quarterly	Amber	Amber	Green	Amber	Amber	Red	-	-	Neutral	◀▶ Neutral	
		Large Project - Haxby Station	Quarterly	NA	Amber	Amber	Amber	Amber	Amber	Green	-	-	Neutral	◀▶ Neutral
		Large Project - Haxby Station	Quarterly	NA	Amber	Amber	Amber	Amber	Amber	Green	-	-	Neutral	◀▶ Neutral
		Large Project - York Station Gateway	Quarterly	NA	NA	Amber	Amber	Amber	Amber	Amber	-	-	Neutral	◀▶ Neutral
		Large Project - York Station Gateway	Quarterly	NA	NA	Amber	Amber	Amber	Amber	Amber	-	-	Neutral	◀▶ Neutral
Large Project - Ousewerm (York and North Yorkshire Catchment Flood Management Project)	Quarterly	NA	NA	Green	Green	Green	Green	Green	-	-	Neutral	◀▶ Neutral		
13. Sustainability	GCC03	Level of CO2 emissions from council buildings and operations (tonnes of carbon dioxide equivalent)	Annual	3,657.56	3,633.30	3,462.42	-	-	-	-	-	Up is Bad	◀▶ Neutral	
	GCC05	Number of trees planted (CYC)	Annual	271	73	1,099	-	-	-	-	-	Up is Good	▲ Green	
14. Finance	BPI110	Forecast Budget Outturn (£000s Overspent / - Underspent) - CYC Subtotal (excluding contingency)	Quarterly	£1,328	£2,638	£4,887	£6,752	£5,771	£5,592	-	-	Up is Bad	▲ Red	



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**Economy, Place, Access and Transport  
Scrutiny Committee****27 February 2024**

Report of the Director of Transport, Environment and Planning

**York's Waterworks – a health check****Summary**

1. Members of scrutiny have requested a report to consider the management of two key aspects of our cities 'waterworks':
  - Report on the cleanliness of York's rivers/becks, sewage management and the management/support of biodiversity around them
  - Report on the state of York's drainage infrastructure; covering capacity to meet demand in urban and rural areas, insight into recent and forthcoming investment into repairs/upgrades and the scale of the challenge faced
2. Annex 1 of the report provides a review and update on all matters for members of scrutiny to consider and identify any further recommendations that should be made to investigate the issues further or influence City of York Council or partners actions.

**Recommendations**

3. The Committee is asked to:
  - 1) consider the detail of the report and it's annex and identify any further recommendations that should be made to investigate the issues further or influence City of York Council or partners actions

Reason: To deliver healthy rivers and an effective drainage system in our city and safeguard our communities from flood risk or environmental harm.

## Background

4. The management of drainage networks across our city relies upon the actions and investment from a wide range of partners. In many cases these responsibilities are long standing and are underpinned by a number of different legislative sources bestowing powers and duties on organisations or landowners.
5. City of York Council acts in numerous roles to manage our existing drainage infrastructure – Lead Local Flood Authority, Highways Authority and as a landowner. The Environment Agency, Yorkshire Water and Internal Drainage Boards all manage and maintain drainage assets within the City of York Council area.
6. The drainage in new and redeveloped sites is regulated through the planning process, the council as a Local Planning Authority works with a range of internal and external consultees to ensure an effective drainage strategy is in place that will benefit the inhabitants of the site and it's neighbours.
7. Annex 1 of this report provides an overview of the key issues and the work of all partners to contribute to the cleanliness of our waterways and the effectiveness of our drainage systems.

## Consultation

8. Ongoing consultation with all partners is undertaken through the range of actions detailed in Annex 1:
  - a. Local Planning Authority consultations – Environment Agency and Yorkshire Water are statutory bodies in the planning process and are consulted in accordance with the potential impact that may arise within a development site. Internal Drainage Boards, although not a statutory consultee are widely consulted. Internal teams including Lead Local Flood Authority, Highways Regulation and frontline Highways and Public Realm teams are also consulted.
  - b. City of York Council work closely with Yorkshire Water on the development of their strategies and their rolling 5 year investment plans. City of York Council have worked with the Yorkshire Leaders Board and Yorkshire Water to develop a process to allow local authorities to help form their new long-term-strategy and business plan.
  - c. City of York Council officers and councillors sit on the board of the 4 Internal Drainage Boards that serve the city, all scrutinise and assess the work of the boards to ensure an effective approach is taken to manage our drainage systems.

- d. Highways drainage budgets are published annually and are scrutinised through the Executive Member for Highways Decision Session meetings, our approach to manage highway drainage assets is defined in our Highways Infrastructure Asset Management Plan and it's supporting guidance documents.

## Options

9. The principal options open to the members of the Economy, Place, Access and Transport Scrutiny Committee are to comment on and review the detail provided in this report and Annex 1 and make recommendations for further investigation or to influence the actions of City of York council or partners.

## Council Plan

10. Healthy rivers and an effective drainage system in our city will deliver a wide range of benefits and safeguard our communities from flood risk or environmental harm. City of York's Council Plan, One city for all, details 7 key priorities to be developed from 2023 through to 2027, the actions and programmes of work detailed in this report and its Annex deliver against the following priorities:
  - a. A fair, thriving, green economy for all
  - b. Sustainable, accessible transport for all
  - c. Cutting carbon, enhancing the environment

## Implications

11. This report and it's annex do not make any recommendations or changes to existing approaches or policies for City of York Council, our partners or our communities. As such no implications have been recorded below. Any recommendations from members of the Economy, Place, Access and Transport Scrutiny Committee would be developed and taken through the appropriate governance processes with implications considered for all recommendations.

- **Financial**  
None
- **Human Resources (HR)**  
None
- **Equalities**  
None

- **Legal**  
None
- **Crime and Disorder**  
None
- **Information Technology (IT)**  
None
- **Property**  
None

**Risk Management**

8. There are no known risks with the content of this report.

**Contact Details**

**Author:**

**Steve Wragg**  
**Flood Risk Manager**  
**Flood Risk Management**  
Tel No. 07767 318116

**Chief Officer Responsible for the report:**

**James Gilchrist**  
**Director of Transport, Environment and**  
**Planning**

**Report**  **Date** [09/02/24]  
**Approved**

**Wards Affected:**

**All**

**For further information please contact the author of the report**

**Background Papers:** None

**Annexes:** Annex 1 Health of our Waterways Scrutiny Report Feb24



## Annex 1

### Health of our Waterways

This annex has been produced to provide information for debate and review by the members of the Economy, Place, Access and Transport Scrutiny Committee, any recommendations for further consideration will be prioritised and taken through the appropriate governance channels.

Committee members have requested that the following areas are considered:

- Report on the cleanliness of York's rivers/becks, sewage management and the management/support of biodiversity around them
- Report on the state of York's drainage infrastructure; covering capacity to meet demand in urban and rural areas, insight into recent and forthcoming investment into repairs/upgrades and the scale of the challenge faced

### **Cleanliness of Yorks Rivers/Becks**

The city of York is in the Vale of York on the confluence of the rivers Ouse and Foss. Centred on this urban core, our administrative area extends to include villages of varying sizes and largely rural land with the River Derwent forming the eastern boundary. Whilst the River Derwent drains an area of more than 2000km<sup>2</sup> it forms only a very small part of our administrative area and it is not considered in this report, although it is recognised that there are areas of ecological sensitivity on the lower parts of this river catchment and we should support partners in its management wherever possible.

The River Swale, Ure and Nidd, which form the Ouse just upstream of York drain more than 3500km<sup>2</sup> of the North Yorkshire Council area with significant agricultural, commercial and residential areas impacting on the quality of the River Ouse through York through regulated and unregulated discharges.

A number of significant tributaries drain the urban areas of York directly into the Rivers Ouse and Foss, these include, but are not limited to, Holgate Beck, Blue Beck, Burdyke, Germany Beck, Osbaldwick Beck and Tang Hall Beck. Many of these tributaries flow through agricultural areas in the cities outskirts and more densely populated housing and

amenity sites in the city. A complex network of connections to the watercourses including agricultural drainage, sewerage infrastructure, highways and direct connections from property developments all have the potential to impact on river quality and make assessment, enforcement and remediation difficult for the many actors involved in their management.

The organisations with roles that influence river quality are:

- Ofwat, as a non-ministerial government department set the standards and targets to measure water and sewerage companies' performance.
- Environment Agency are responsible for monitoring river quality and resource management and can take enforcement action to ensure polluters or those abusing water resource needs are punished and any harm is remedied.

Water quality standards are set by the Environment Agency and river quality monitoring is carried out routinely and in response to reports of incidents of environmental harm. Environment Agency officers inspect agricultural and sewerage sites to identify potential pollution impacts and provide or contribute to guidance to identify improved practices to minimise future risks.

- Yorkshire Water's sewerage network discharges treated effluent and combined sewer overflows to our rivers at controlled standards, volumes and frequencies. Future improvements to overflows will be required in response to Government's Storm Overflows Reduction Plan.

Yorkshire Water actively develop and join partnerships across their administrative area to work with partners to improve our rivers.

- Catchment Partnerships and rivers trusts deliver a wide range of projects and programmes to better manage our rivers and provide improved habitats, many galvanise volunteer support but also receive funding and grants from central government to host catchment officers and deliver other key functions.
- City of York Council do not have any direct responsibilities that contribute towards the management of water quality in our rivers. Harm is minimised through effective delivery of our Local Planning Authority role, management of fly tipping on our riverbanks, visits to businesses to inform commercial waste disposal best practice and the delivery of our highway drainage functions.

- Property owners and businesses are responsible for private drainage from their properties and must ensure that they connect to the sewerage system or other agreed point of discharge in an agreed way. Cross connections from homes or businesses into surface water drainage systems can cause polluting inputs into the receiving drainage system. Many drainage systems have historic cross connections that can often be difficult to investigate and resolve.

Ultimately the Environment Agency are responsible for river quality it is their responsibility to hold polluters to account, not the Council.

Like many river catchments across the country a range of evidence exists to illustrate how significant steps have been taken to reverse the impacts of previously polluting heavy industry and claims that our river health is increasing and habitats are being renewed.

However, these claims are challenged and questioned by many bodies and communities and key concerns remain over the impacts of agricultural practices and sewage impacts.

City of York Council are working with the University of York, through our catchment wide strategic flood risk management project Ouswem, on research to investigate the true scale of the impact of agricultural runoff on our rivers, this work will also assess the impacts of combined sewer overflows (CSOs) from sewerage systems.

Yorkshire Water have 66 CSOs in York, their future approach to sewerage management in our city will be governed by two major initiatives:

- Drainage and Wastewater Management Plans (DWMPs)  
An industry wide process mandating all companies to investigate the current system performance and identify future needs. Assessment work to date has prioritised and ranked all parts of the system for further assessments or improvements where required.
- Storm Overflow Reduction Plan  
Government initiative following the requirements of the Environment Act (2021), all water companies are required to deliver investment to:
  - Ensure there is no adverse ecological impact for all storm overflow sites by 2050 (By 2035 –75% of priority overflows, by 2045 –100% of priority overflows).

York's overflows are unlikely to feature as 'priority' sites under the Government guidelines but Yorkshire Water have confirmed that £180m is being spent in this funding period (to 2025) across Yorkshire and 17 sites in York are being investigated, it is likely a further 13 will be considered in the next funding period in addition to national funding. City of York Council have worked closely with Yorkshire Water and the Yorkshire Leaders Board to ensure they maintain their focus and progress on these issues.

Nationally the water industry are placing a significant emphasis on the component of highway drainage that their overflows carry and that the disconnection of these inputs is vital to manage these issues especially if water bills are not to be significantly increased. There will be pressure on highways authorities in light of this.

York's Green Infrastructure vision is a key aspect of our 10 year strategies. Our emerging Local Plan has policies able to protect, deliver and enhance biodiversity. Wider planning legislation such as biodiversity net gain and local nature recovery strategies provide a framework for our officers to link projects and programmes of work that will support a rich and varied biodiversity in and alongside our rivers.

Our work relies upon the network of 'friends' groups such as the Friends of Clifton Backies, Hob Moor or Clifton Ings amongst others and other voluntary groups such as the River Foss Society who galvanise the knowledge and input of local activists, academics and specialists extending the reach of council services and informing ours and partners programmes of work.

In some cases charitable groups such as The Friends of St Nicholas Fields have grown beyond their original geographic boundaries – early work focussed on the establishment of the St Nicks Local Nature Reserve – and now inform and lead on a range of projects across the city. City of York Council have worked with the group in the development of the Green Corridors York project which has delivered river channel restoration work in Hull Road Park. The group are working with the cities Internal Drainage Boards to inform their maintenance work to enhance and maintain riverside environments.

## York's Drainage Infrastructure

A number of different organisations have responsibilities for managing our cities drainage infrastructure, in many instances a number of organisations have a role in drainage solutions and complex investigations are often required to identify all issues.

Our communities can often find the range of actors involved in the delivery of drainage responsibilities difficult to understand, a combined approach and partnership working is essential.

The organisations with responsibility for managing drainage infrastructure are:

- City of York Council  
As a Lead Local Flood Authority - Surface runoff, ordinary watercourses, groundwater  
As a Highway Authority - adopted highway drainage  
As a landowner – drainage infrastructure in housing sites, public realm, and other community areas
- The Environment Agency – Drainage and flooding from Main Rivers
- Internal Drainage Boards – Drainage and flooding of ordinary watercourses within the boards area
- Yorkshire Water – Drainage and flooding from the public sewer network

Home and business owners have responsibilities regarding private drainage assets and riparian responsibilities adjacent to ditches and rivers. However, it can often be difficult for communities to understand who will take the lead in drainage matters based on the fragmented roles detailed above.

The effective drainage of our urban areas through the management of sewerage systems and highways drainage infrastructure is regulated through the planning process and predominantly the actions of Yorkshire Water and City of York Council as the Highway Authority.

All new developments and major re-developments are required to develop an effective drainage strategy through the planning process. The National Planning Policy Framework places a presumption in favour of sustainable drainage systems (SuDS) which mimic natural process to

manage runoff from developments and a hierarchical approach to determine a regulated discharge to a receiving waterbody or drainage system. The City of York Council Lead Local Flood Authority utilises national and local guidance to ensure developers model and design drainage features to ensure no flood risk to the future occupants of the development or neighbouring communities.

Internal Drainage Boards, Environment Agency and Yorkshire Water advise and are consulted and provide further consenting and agreements.

Yorkshire Water provide agreements to developers to connect to their sewerage system or requests that they adopt new sewerage assets within developments when constructed to industry standards.

Significant changes are planned in the way in which SuDS are delivered in new developments. Following flooding in 2007, which affected over 55,000 homes and businesses across the UK and caused £3 billion worth of damage, the Flood and Water Management Act 2010 was introduced to provide legislation for the management of risks associated with flooding and coastal erosion.

Schedule 3 of the act required the establishment of a SuDS Approving Body (SAB) to manage the delivery of SuDS in new developments, the enactment of this schedule was delayed until January 2023 and Government are currently developing the guidance, policy, enabling funding and support for the changes to be made later in 2024.

The implementation of Schedule 3 will lead to a significant change in the way in which surface water approval is managed in new developments. City of York Council, as a Lead Local Flood Authority, will be the SAB for its area and a SAB process parallel to the planning process will need to be set up to appraise, approve and ultimately adopt all new drainage systems serving more than a single property.

The future management of Yorkshire Water sewerage systems in the city will be informed by the emerging DWMPs, drainage networks will be prioritised and re-modelled to form the basis for future improvements ensuring future network capacity able to manage climatic change and increased development.

York's sewerage system is formed by a historic core of combined sewers, newer separate surface and foul drainage networks serve wider

parts of the city and are required across all new developments. Yorkshire Water have worked with the Lead Local Flood Authority to investigate issues and target investment, a Surface Water Management Plan (SWMP) was developed to strategically steer this work. Many issues can arise across the network due to extreme weather conditions, blockages or infrastructure failure, it is essential that residents report these issues directly to Yorkshire Water to ensure a response but to also provide information for the justification for investment to remedy wider or repeat issues.

City of York Council's Highways Drainage gulley maintenance programme has been developed to target available funding to key priorities across the network.

The highway maintenance road hierarchy which assesses road usage, presence of amenities, number of accidents and other key criteria is used to target cleansing funding alongside other key issues such as known flood risk areas or tree lined streets.

Gullies in priority streets are cleansed annually but a multi-year programme of cleansing is in place for none priority assets. Reported issues are cleansed reactively. The Well-Maintained Highway Infrastructure code of practice recommends a data led approach which prioritises the highest risk areas, our SWMP recommended that we gather more information on our highway drainage network and a programme of data capture has been carried out over the last 10 years. The data gathered by front line operatives on handheld tablet devices allows the teams to confirm the layout of our highway drainage assets and a contemporary record of the maintenance of the network, this is essential to target investment.

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**Economy, Place, Access and Transport  
Scrutiny Committee****27 February 2024**

Report of the Head of Democratic Governance

**Task and Finish Group Review into Dial & Ride services****Summary**

1. This report presents information in support of a proposed Task and Finish scrutiny review into Dial & Ride-type Community Transport provision, and asks Members to consider and endorse the proposed remit, objectives, and timeframe for the review's completion.

**Recommendations**

2. The Committee is asked to:

Consider and endorse the proposed remit, objectives, and timeframe for a Task and Finish scrutiny review of Dial & Ride-type Community Transport provision or suggest appropriate revisions.

Reason: To enable the Task and Finish Group to proceed with work on the agreed review in line with scrutiny procedures.

**Background**

3. At the January 2024 meeting of the Economy, Place, Access and Transport Scrutiny Committee, during discussion of the committee's Work Plan, Cllr Stephen Fenton proposed a Task and Finish review into Community Transport provision in York in light of the decision by the charity York Wheels to cease operating the Dial & Ride service which they had been commissioned by City of York Council to provide. This service ceased operation on 31 December 2023.
4. The committee agreed that this was a topic worthy of review and decided to establish a Task and Finish group to undertake this work on the

committee's behalf and to bring an outline proposal to the next meeting. Cllr Jane Burton and Cllr Chris Steward volunteered to join the Task and Finish group alongside Cllr Fenton.

5. Members of the Task and Finish group approved a draft outline proposal which is now presented to the committee.

### **Aim**

6. To review Community Transport provision in the City of York and suggest options for consideration should the council wish to commission a replacement for the Dial & Ride service.

### **Objectives**

7. The Task and Finish Group have proposed the following objectives:
  - i. Establish the cost and specification of the Dial & Ride service that was commissioned by CYC and provided by York Wheels until 31 December 2023;
  - ii. Establish whether there remains a need for a Dial & Ride-type service in York;
  - iii. Establish the nature and scope of current Community Transport provision in the city;
  - iv. Identify examples of services similar to York's Dial & Ride which are provided in other areas of a similar size to City of York Council area;
  - v. Make recommendations to Officers / Executive Members on possible options for the reinstatement of a Dial & Ride-type service, with financial and operational considerations clearly set out.

### **Consultation and Methods**

8. To progress the review the Task and Finish group has proposed the following investigation and consultation:
  - i. Undertake an online review of Dial & Ride-type provision in comparator towns and cities and compile findings;
  - ii. Where appropriate, arrange information-gathering Teams or phone calls with service providers in other towns and cities;

- iii. Meet with CYC officers and request relevant documentation in order to better understand the cost and specification of the Dial & Ride service commissioned from York Wheels;
- iv. Meet with representatives from York Wheels to better understand the issues that led to them withdrawing the Dial & Ride service;
- v. Meet with representatives of the York Bus Forum and other interested individuals and organisations such as advocacy groups for older people and disabled people;
- vi. Speak with residents who used the Dial & Ride service to better understand the impact on them of the service's withdrawal. In order to do this, it is suggested that all CYC elected members are asked if they have been contacted by residents who used the Dial & Ride service, and if so, ask them to ask those residents if they would be happy to speak to a member of the Task & Finish Group.

### **Timeframe**

9. The suggested timeframe for the completion of this work is as follows:
  - i. Review tasks to be completed by 1 March 2024;
  - ii. A draft report setting out the information gathered and emerging recommendations to be completed by 8 March 2024 shared for review as appropriate;
  - iii. This report (as amended) to be considered by the EPAT committee at its meeting on 25 March 2024.

### **Options**

10. The following options are available to Members:
  - i. Endorse the draft remit, objectives, and timeframe proposed by the Task and Finish Group;
  - ii. Amend the draft remit, aim and/or objectives, or timeframe;
  - iii. Add any further objectives the Committee agrees are relevant.

## Analysis

11. There is no analysis at this stage.

## Council Plan

12. A review of this topic would support the *One city for all, 2023 to 2027* Council Plan priority of sustainable, accessible transport for all.

## Implications

13. There are no implications to be addressed at this stage in the process. Any relevant implications will be identified by the Task & Finish Group during their review.

## Risk Management

14. Any identified risks associated with the findings from this review will be included in the draft final report arising from this review.

## Contact Details

### Author:

James Parker  
Democracy Officer  
Democratic Services  
Tel No. 01904 553659

### Chief Officer Responsible for the report:

Bryn Roberts  
Director of Governance and Monitoring  
Officer

**Report**  **Date** 19/02/2024  
**Approved**

### Wards Affected:

All

**For further information please contact the author of the report.**

**Background Papers:** None.

**Annexes:** Annex A: Proposed Task & Finish Group review into 'Dial & Ride' services – *outline proposal*.

## List of Abbreviations Used in this Report

EPAT Economy, Place, Access and Transport Scrutiny Committee

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**City of York Council Economy, Place, Access & Transport (EPAT) Scrutiny Committee**

**Proposed Task & Finish Group review into 'Dial & Ride' services**

Members: Cllr Jane Burton (Lab), Cllr Chris Steward (Con), Cllr Stephen Fenton (LD)

**1. Background**

At the EPAT committee meeting on 22 January 2024 it was agreed to form a Task & Finish Group to undertake some research with a view to coming up with options for consideration should the council wish to commission a replacement for the Dial & Ride service. This has been prompted by the decision by York Wheels to cease operating the Dial & Ride service which they had been commissioned by City of York Council to provide.

**2. Proposed objectives of the review**

- a. Establish the cost and specification of the Dial & Ride service that was commissioned by CYC and provided by York Wheels until 31 December 2023;
- b. Establish whether there remains a need for a Dial & Ride-type service in York;
- c. Establish the nature and scope of current Community Transport provision in the city;
- d. Identify examples of services similar to York's Dial & Ride which are provided in other areas of a similar size to City of York Council area;
- e. Make recommendations to Officers / Executive Members on possible options for the reinstatement of a Dial & Ride-type service, with financial and operational considerations clearly set out.

**3. In order to achieve its objectives, the Task & Finish Group shall undertake tasks including:**

- a. Undertake an online review of Dial & Ride-type provision in comparator towns and cities and compile findings;
- b. Where appropriate, arrange information-gathering Teams or phone calls with service providers in other towns and cities;
- c. Meet with CYC officers and request relevant documentation in order to better understand the cost and specification of the Dial & Ride service commissioned from York Wheels;
- d. Meet with representatives from York Wheels to better understand the issues that led to them withdrawing the Dial & Ride service;
- e. Meet with representatives of the York Bus Forum and other interested individuals and organisations such as advocacy groups for older people and disabled people;
- f. Speak with residents who used the Dial & Ride service to better understand the impact on them of the service's withdrawal. In order to do this, it is suggested that all CYC elected members are asked if they have been contacted by residents who used the Dial & Ride service, and if so, ask them to ask those residents if they would be happy to speak to a member of the Task & Finish Group.

**4. Proposed timescale**

- a. Tasks set out above at 3 (a) to (f) are completed by 1<sup>st</sup> March
- b. A draft report setting out the information gathered and emerging recommendations is to be completed by 8<sup>th</sup> March and shared for review as appropriate
- c. This report (as amended) is to be considered by the EPAT committee at its meeting on 25<sup>th</sup> March (publication date for papers is 15<sup>th</sup> March).

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## **Economy, Place, Access, and Transport Scrutiny Committee Work Plan**

### **Quarterly finance and performance monitoring reports:**

To include along with papers for the relevant committee date, but not to be treated as a substantive agenda item. We can still raise questions/comments about them though by exception if Members wish to; perhaps then following up with specific agenda item in future.

### **Possible Task and Finish Groups to run in parallel. *Detailed scope needs working out between interested Members prior to committee approval.***

- Grass verges, etc?

Interested Members: Cllrs Hook, Steward, and Taylor.

- Broadband installation issues?

Interested Members: Cllrs Hook and Nelson

### **Role of Executive Members:**

- Expected to attend items relevant to their portfolio area

- Committee Members to maintain sight of Executive business and flag up specific issues/reports to bring to committee for scrutiny, pending space on the workplan.

### **Other notes for info:**

- With exception to the meeting on 26/09/23 the scope of the reports, along with any external guests, for most of the year's planned meetings need clarifying. To give sufficient notice we should aim to confirm these no later than 2 calendar months prior to each meeting.

Theme	Item	Lead Officer	Scope
25 March 2024			
<b>Our city's assets - using what we've got more effectively to benefit our residents</b>	Asset Management		Report on how the Council's Asset Management Strategy (2017-2022) worked and where it's left us now, thinking around the plan for the next five years, chance to have discussion on ideas to feed into this - covering value for money, acquisition, redevelopment, disposal.
25 April 2024			
<b>Parking - Digi ResPark, enforcement, plus on street EV charging.</b>	Digital ResPark		Follow up on previous scrutiny session held November 2022 covering any recommendations taken on board, problems dealt with since then, other outstanding issues/challenges/opportunities.
	Parking Enforcement		<ul style="list-style-type: none"> <li>- Brief summary of how this service works (for the benefit of the reading/watching public).</li> <li>- Appraisal of the Parking Hot Line (who runs it, are we happy with how it works, relationship between who runs this and CYC).</li> <li>- Performance against demand; <i>how many reports are physically followed up and how quickly, how many of them see enforcement take place, and any other useful KPIs.</i></li> <li>- Pressures faced by the service and its staff; personnel numbers versus workload, vacancies, peaks/troughs in demand, and any specific "problem" areas/themes.</li> <li>- Working relationship with Police who also help with parking offences, especially outside of our service hours.</li> <li>- Use/roll-out of technology to help with enforcement capacity; to what extent is this happening, how are we deploying current resource, is it working, do we need more.</li> <li>- Anything else which Officers would value Members/Public input on; addressing future demand, alternative methods of</li> </ul>

			service delivery, that sort of thing.
	On-street EV charging		Follow up on previous Scrutiny item on this subject

**Unallocated items:**

- Planning Enforcement; with particular focus on conditions relating to the Environment.
- York BID
- **All other items** on previous work plans for previous “Economy and Place” committee, plus any items relating to Access and Transport from any other previous committees.

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